

# QUALITY MANUAL INTRODUCTION

The Metalcraft Technology, Inc. (MTI) Quality Manual, by definition, is comprised of MTI's Quality Policies. The Quality Policies can be easily identified in the following table of contents as the un-indented bold listings. The Quality Procedures, Quality Instructions, forms, etc. that are subordinate to the Quality Policies are listed in the table of contents, and indented to show their subordinate status. While they are not part of the Quality Manual as defined, they are listed to allow the user to more readily navigate the on line system on which the quality manual is maintained. The documents in the on line system are of the latest revision. The numbers following rev after the document number indicate the revision level. The revision history for each Policy, Procedure, and Instruction is documented in section 4 of the document.

## MTI Quality Policy

**Metalcraft Technologies, Inc. pursues customer satisfaction through continuous and permanent improvement with respect to Product Quality and On Time Delivery. It is our commitment to comply with requirements, reduce waste, prevent defects and improve product quality as we strive towards sustained growth and profitability.**

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